BEFORE THE TENNESSEE REGULATORY AUTHORITY NASHVILLE, TENNESSEE

March 4, 2004

IN RE:)
APPLICATION FOR AUTHORITY) DOCKET NO.
TO PROVIDE OPERATOR SERVICES AND/OR RESELL TELECOMMUNICATIONS) 98-00704)
SERVICES IN TENNESSEE PURSUANT TO RULE 1220-4-257) Company ID: 128251

ORDER GRANTING CANCELLATION OF AUTHORITY TO PROVIDE OPERATOR SERVICES AND/OR RESELL TELECOMMUNICATIONS SERVICES IN TENNESSEE

This matter came before Chairman Deborah Taylor Tate, Director Pat Miller and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on February 23, 2004, upon the request of Big Planet, Inc. (the "Company") to cancel its authority to provide operator services and/or resell telecommunications services in Tennessee.

The Company originally filed its Application for authority to provide operator services and/or resell telecommunications services on September 18, 1998. During a regularly scheduled Authority Conference held on March 2, 1999, the Directors found that the Company had met all the requirements for certification and the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.57, which was promulgated pursuant to, *inter alia*, Tenn. Code Ann. § 65-2-102 and Tenn. Code Ann. § 65-4-201, and voted unanimously to authorize the Company to provide operator services and/or resell telecommunications services on an

intrastate basis. On December 30, 2003, the TRA received a letter from the Company requesting cancellation of its authority.

Based upon careful consideration of the entire record of this matter, the panel voted unanimously to grant the request of the Company to cancel its authority.

IT IS THEREFORE ORDERED THAT:

The request of Big Planet, Inc. to cancel its authority to provide operator services and/or resell telecommunications services in Tennessee is granted, and this docket is closed.

Deborah Taylor Tate, Chairman

Pat Miller, Director

Ron Jones, Director